

NOTICE OF CHANGE TO WIRE TRANSFER INSTRUCTIONS FREQUENTLY ASKED QUESTIONS (FAQ)

Question

Why is this change necessary?

Answer

This change is necessary because software and systems are required to be upgraded to improve functionality and keep in line with international standards.

Question

What happens if I don't amend my instructions?

Answer

The transactions will not be automatically processed. Transactions will need to be manually fixed, which, can result in delays of settlement.

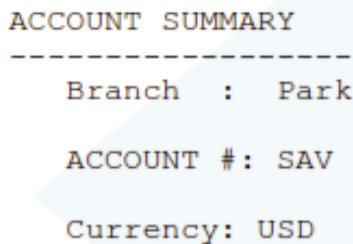
NOTICE OF CHANGE TO WIRE TRANSFER INSTRUCTIONS FREQUENTLY ASKED QUESTIONS (FAQ)

Question

How do I check my account number and type (Chequing or Savings)?

Answer

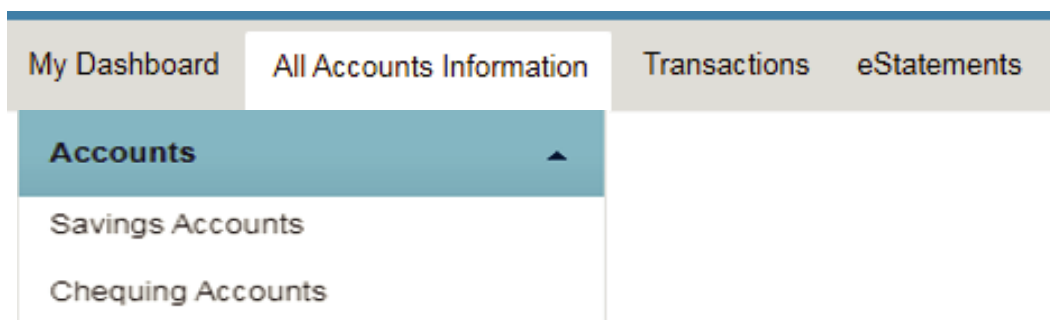
1. You can check your bank statement or e-Statement via internet banking. It should appear under 'Account Summary'.



ACCOUNT SUMMARY

Branch : Park
ACCOUNT #: SAV
Currency: USD

2. You can log onto internet banking (<https://republiconline.republictt.com/>) and click on the 'All Accounts Information' tab. Then click on 'Savings Accounts' or 'Chequing Accounts'.



3. You can contact any Branch of Republic Bank Limited

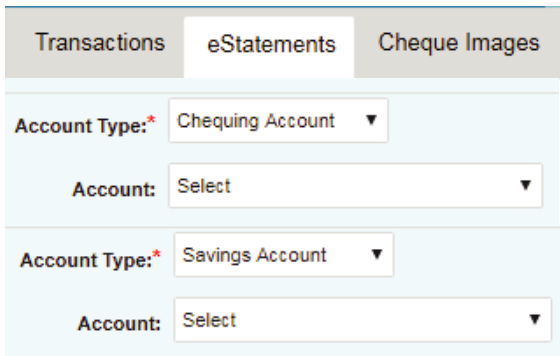
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Question

How do I access my e-Statement?

Answer

Log onto internet banking (<https://republiconline.republictt.com/>) and click on tab 'e-Statements' then select your account type (chequing or saving) and click 'search'.

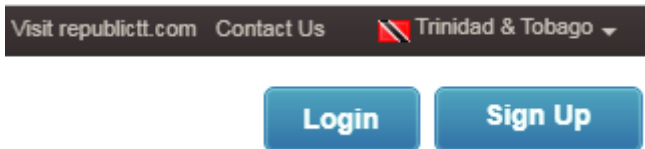


Question

I do not have internet banking; how do I sign up?

Answer

1. Access Republic Banks internet banking website
- <https://republiconline.republictt.com/> and click 'Sign Up' and follow steps.



2. You can contact any Branch of Republic Bank Limited.

NOTICE OF CHANGE TO WIRE TRANSFER INSTRUCTIONS FREQUENTLY ASKED QUESTIONS (FAQ)

Question

What is an alphanumeric

Answer

An alphanumeric is a combination of alphabetical (letters) and numerical (digits) characters.

Question

What is straight through processing?

Answer

Straight-through processing is a method where organisations automate transactions to reduce processing times. There is little manual intervention.

Question

How many characters will be in the alphanumeric format?

Answer

Your alphanumeric account is made up of 15 characters. 12 numerical and 3 letters.
Example – 123456789123CHQ or 123456789123SAV.

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Question

Are the letters case sensitive?

Answer

The letters are not case sensitive. They can be capital or common letters.

Question

Are there any spaces between the digits and letters?

Answer

There should be no spaces between the digits and letters.

Question

Are any special characters allowed
(underscore, hashtag, exclamation marks)?

Answer

There should be no special characters.

NOTICE OF CHANGE TO WIRE TRANSFER INSTRUCTIONS FREQUENTLY ASKED QUESTIONS (FAQ)

Question

What is the effective date of this change?

Answer

Monday 9th November 2020 at 8am.

Question

How can I receive additional information?

Answer

Please contact any Republic Bank Branch.